

**PLEASE USE THIS FORM IF YOU NEED TO RETURN A PUMP FOR WARRANTY CONSIDERATION**

**The Fountain Guys, Ltd**

**12387 County Hwy 97**

**Upper Sandusky, OH**

**43351**

**(740) 965-6519**

**FOUNTAIN REPAIR INFORMATION SHEET**

- All items sent in for repairs must include this completed form
- Shipping to The Fountain Guys is paid for by the customer
- Address your return to The Fountain Guys (address above) ATTN: Repairs
- Only send items that require repairs. Do not send control panels, floats, nozzles etc if they do not require repair.
- Package items properly and insure them accordingly
- Include copy of original invoice if you have it
- Make sure labels/serial numbers are on pump/returned items
- **Pumps MUST be accompanied by cord and splice . Do NOT cut cord and send pump only.**

**CUSTOMER INFORMATION:**

Today's Date \_\_\_\_\_

NAME \_\_\_\_\_

ADDRESS \_\_\_\_\_

CITY \_\_\_\_\_

STATE \_\_\_\_\_ ZIP CODE \_\_\_\_\_

PHONE NUMBER \_\_\_\_\_

EMAIL ADDRESS \_\_\_\_\_

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**UNIT INFORMATION:**

MODEL \_\_\_\_\_

DATE PURCHASED \_\_\_\_\_

DESCRIBE PROBLEM: