

**The Fountain Guys, Ltd**  
**14888 Centerburg Road**  
**Sunbury, OH 43074**  
**(888) 965-9655**

FOUNTAIN REPAIR INFORMATION SHEET

- All items sent in for repairs must include this completed form
- Shipping to The Fountain Guys is paid for by the customer
- Address your return to The Fountain Guys (address above) ATTN: Repairs
- Only send items that require repairs. Do not send control panels, floats, nozzles etc if they do not require repair.
- Package items properly and insure them accordingly
- Include copy of original invoice if you have it
- Make sure labels/serial numbers are on pump/returned items
- **Pumps MUST be accompanied by cord and splice (if there is one) Do NOT cut cord and send pump only.**

**CUSTOMER INFORMATION:**

Today's Date \_\_\_\_\_

NAME \_\_\_\_\_

ADDRESS \_\_\_\_\_

CITY \_\_\_\_\_

STATE \_\_\_\_\_ ZIP CODE \_\_\_\_\_

PHONE NUMBER \_\_\_\_\_

EMAIL ADDRESS \_\_\_\_\_

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**UNIT INFORMATION:**

MODEL \_\_\_\_\_

DATE PURCHASED \_\_\_\_\_

PURCHASED FROM \_\_\_\_\_

DESCRIBE PROBLEM:

\_\_\_\_\_